

COVID-19 Response Plan 3.12.2020



In an effort to protect the elderly residents entrusted to our community care, the following plan has been devised and effective immediately in our community until further notice:

1. Signs are posted on all community entry and exit doors asking visitors not to visit.
2. Staff have been retrained on proper handwashing, universal precautions and bloodborne pathogens.
3. Proper handwashing signs are posted on all bathroom doors and in all nurse's stations.
4. Communities have secured a supply of protective medical supplies and cleaning agents.
5. All residents will be provided with complimentary tray service and eat meals in their individual apartments. Paper goods will be utilized in an effort to contain illness and not spread germs.
5. Residents will be provided with individual activities in their apartments and staff will monitor resident's emotional well-being.
6. All side doors of our communities have been locked restricting healthcare workers and emergency personnel to enter through the front doors and check in at the front desk.
7. We are currently asking all medical and emergency visitors and to complete a health questionnaire verifying that they have not traveled outside of US and are symptom free for 14 days prior to visit. If they are experiencing symptoms, or have travelled to such areas we are asking that they not provide care at this time.
8. We have all hard surfaces and handrails being cleaned and sanitized multiple times a day.
9. Management and Executive Directors will continue to monitor regular updates from the UT Dept of Health as well as the CDC and are prepared to respond according to the information being disseminated.
10. All trips in the outer community will be suspended, all group activities including spiritual services will be temporarily stopped. Residents and staff will be encouraged to practice social distancing.
11. Residents will only be allowed to leave community on an emergency basis.
12. Any staff coming to work that have a cough or confirmed temperature will be sent home immediately.
13. Communities will suspend all vendor visitation until further notice. Only outside clinical caregivers who are conducting urgent medical treatments to residents will be allowed entry.
14. All Management & Administrative Staff will focus on resident care and safety, delivery of hot and nutritious meals to residents, and safe delivery of all medications.
15. If concern persists, communities may screen via temperature taking and further limit visitor entry to protect residents.

It is our hope that these measures will aid in protecting the health and safety of our residents. We apologize for any inconvenience this may cause and hope that staff, residents, resident family members, visitors and vendors will support us in this endeavor.

Sincerely,

Dave Clarke

Mindy Hill